

University Libraries 2022-2023 Annual Report

- The University Libraries' mission is to provide information resources and support that fosters student success and pillars research and scholarship for an increasingly dynamic society. The University Libraries strives to support lifelong learning, innovation, and student success.
- The University Libraries serves the university communities through the McWherter Library facility and three branch libraries—Health Sciences, Music, and Lambuth Campus Libraries. In addition, McWherter Library houses Special Collections, Government Publications, and UM3D, which offers a variety of outcomes-focused academic learning support services to faculty. All these areas allow the Libraries to support a diverse range of students and disciplines.
- The University Libraries sees half a million visitors and more than two million website interactions annually. Five thousand, eight hundred students were reached through group instruction and research consultations. Our research guides have received over 125,000 views. Additionally, 1,382 patrons were assisted virtually through the Libraries' chat service in the 2022-2023 fiscal year. Through our authenticated logins we access more than 500 research databases which index 450,000 journals, magazines, newspapers, books, and other data sources: 1.3 million bound volumes, extensive microform collections, 10 million+ manuscripts, and three-quarters of a million government publications. Interlibrary Loan fulfilled 8,412 U of M student/faculty requests, and students were also supported via 3,500 technology checkouts.
- UM3D offered over 350 Canvas training and professional development events to faculty, provided instructional design support for over 200 new online courses, and resolved over 3,000 tickets to support student and faculty success.
- Through the University of Memphis Digital Commons, which holds Special Collections, Government Publications, Open Access Journals, Faculty Publications, Electronic Theses and Dissertations, and Open Access Resources, the Libraries make university scholarship more accessible and available. There have been roughly 130,000 downloads in the 2022-2023 fiscal year, accessed from 197 countries/territories.

